

INVESTOR GRIEVANCES ESCALATION MATRIX

Details	Contact Person	Address	Contact No.	Email ID	Working Hours (Monday To Friday)
Customer Care	Yash Gautam	105, 1 st Floor, Unitech Cyber Park, Sector – 39, Gurugram, Haryana – 122003.	9311816875	compliances@tradewalk.in	09:00 AM to 06:00 PM
Head of Customer Care	Shampi Kapoor	105, 1 st Floor, Unitech Cyber Park, Sector – 39, Gurugram, Haryana – 122003.	9311866684	info@tradewalk.in	09:00 AM to 06:00 PM
Compliance Officer	Rammohan Jha	105, 1 st Floor, Unitech Cyber Park, Sector – 39, Gurugram, Haryana – 122003.	9311816885	rammohan@tradewalk.in	09:00 AM to 06:00 PM
CEO	Udit Aggarwal	105, 1 st Floor, Unitech Cyber Park, Sector – 39, Gurugram, Haryana – 122003.	9958326680	udit@tradewalk.com	09:00 AM to 06:00 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/> , <https://www.mcxindia.com/InvestorServices> and <https://bsebs.bseindia.com/ecomplaint/frnInvestorHome.aspx>.